Article 1 – Definitions and Applicability
1.1 Unless otherwise stated in writing, the following terms apply:
Dyna: Dyna Dental Engineering B.V.
Vang: 4961 TX Halsteren, the Netherlands.
Dyna’s General Terms of Delivery and Payment apply exclusively to all Dyna offers, deliveries, services and contracts of sale and other transactions, including advice, service/services and work, involving buyers in the Netherlands and abroad.
1.2 We have accepted them in writing. In that case, the other conditions will only apply to the transaction in question.
1.3 Unless otherwise specified in writing,Dynas General Terms of Delivery and Payment apply to subsequent orders, malfunction, (preventive) maintenance and service contracts and any new agreements to be concluded with us.
1.4 Where: 
- A description or specification refers to the quality of the goods to be supplied. However, the supplied goods may differ from the above descriptions. Any difference in quality shall not entitle the buyer to refuse the goods supplied, unless the supplied goods are so different that the buyer cannot reasonably be required to accept them.
- The prices of goods or any part thereof, have been specified in a language other than English, in the event of any conflict the English text shall always prevail.

Article 2 – The Offer
2.1 Every offer made by Dyna is free of obligation, unless otherwise stipulated in writing. Previous offers by Dyna will be deemed to have been revoked upon issue of a new offer.
2.2 If an invoice instead of a packing slip is delivered with the goods, this provision will apply to the invoice value of the goods in connection with which the damage was caused.
9.4 A complaint that we consider justified will only entitle the buyer to redelivery, additional delivery or repayment of the purchase price at Dyna’s own option.
5.1 We may outsource the assembly of furniture and equipment to third parties.
5.4 We will only be obliged to carry out maintenance and repairs on furniture and equipment supplied by us if they are required for assembly, as well as for due observance of the connection instructions issued by the supplier, utility companies, or both.
5.2 Maintenance and service contracts and any new agreements to be concluded with us.
1.4 The buyer agrees that these terms will always apply to subsequent orders, malfunction, (preventive) maintenance and service contracts and any new agreements to be concluded with us.
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